

August 18, 2003

Owner  
Shooter's World  
3828 N. 28th Avenue  
Phoenix, AZ 85017

Dear Sir:

Ten years ago, I had a friend purchase a revolver for me-- and I fired it once or twice and put it aside. Finally, a couple of weeks ago, I was motivated to go to Shooter's World. I was not expecting much personal progress, but D. Doravi changed that.

With one lesson, he gave me confidence and taught me how to load, fire, and clean my revolver. Most appreciated was his quick response when I complained about my revolver. D. showed me options. Most important, he took care of the problem.

Thank you so much for having a professional like D. on your staff.

Sincerely,

  
Joan Rattay